Creekside Village HOA

Clubhouse Common Room Reservation FAQs

Q) What does our reservation include?

- A. Your clubhouse reservation allows exclusive use of the Common Room in the southwest corner of the Creekside Village Clubhouse on the date of your reservation.
- Q) What is our deposit for?
 - A. If you leave the clubhouse in good order after your event, your deposit will be fully refunded. Some examples of things that may result in deductions from or forfeiture of your deposit include not cleaning up the Common Room, not removing trash from the Common Room, leaving trash in the pool area (please use the trashcans provided), not setting the air conditioning back to 78 degrees, any damage to facilities, furniture, equipment or other community property.
- Q) Who can use the pool and other common areas during our event?
 - A. Any Creekside Village resident with their pool pass tag can use the pool and other common areas at any time. Your reservation is for the Common Room only and does not entitle you to exclusive use of any other areas. Your party may not disrupt or interfere with the safe use of other common areas by other Creekside Village residents.
- Q) Can we go in a day in advance to set up?
 - A. Your reservation is only for the date requested.
- Q) Do we need to post anything notifying the community about the event?
 - A. No.
- Q) Can we have a bounce house?
 - A. (Where's the form for this? Is it part of the normal reservation packet?).

- Q) What if the facility isn't in good order when we arrive to set up or start our event?
 - A. Document the conditions with photographs, especially if anything is damaged. Send your photographs to our management company as soon as possible, preferably before the start of your event. You are still responsible for cleaning up the trash, etc., from your event, regardless of the condition in which you find the clubhouse. Documenting the condition and communicating this to our management company helps us identify the responsible parties and prevent similar situations in the future, and avoid withholding from your deposit for damage or mess caused or left by others.
- Q) Can we grill in the pool area?
 - A. No, grills and other cooking equipment are not permitted in the pool area.
- Q) Can we decorate outside of the common room?
 - A. You can decorate the clubhouse entry and lobby and the pool area with nonpermanent decorations. Decorations must be inoffensive and must not interfere with other residents' use of common areas in the pool area and the clubhouse. Decorations must be removed when your event is over.
- Q) How much guest parking can our guests use?
 - A. Your guests may park one vehicle per space in any available guest parking spaces, subject to normal Creekside Village parking rules. Vehicles that are too large to fit in a single space are only allowed by specific permit; check with the Creekside Village management company if this applies to your event.
- Q) Can we play music?
 - B. You can play music in the clubhouse common room at a volume that is not audible in adjacent homes.
- Q) Can we rearrange the common room or pool area furniture?
 - A. You may rearrange furniture as long as you return it to the original arrangement when your event is over. You are responsible for any damage to or loss of furniture during your event. Common room furniture should not be removed from the room. Pool area

furniture should not be removed from the pool area, and you may not exclude other residents from use of the pool area furniture.

Q) How soon after my event do I need to clean up and remove any decorations and other items?

A. You need to finish cleanup and item removal on the date of your reservation. Anything left may result in deductions from your deposit, and items left behind after that time may be disposed of.

Q) How soon after my event do I need to return the keys?

A. Keys need to be returned within seven days of your reservation.